

Results: Consulting, involving and informing

This report presents results regarding the Consulting, Involving and Informing section of Survey 9 of the People's Panel West Lancashire, carried out in Winter 2005/06.

The survey involved 1,123 members of the People's Panel West Lancashire: a response rate of 82.6% on the current membership of 1,360.

The results are based on the 1,123 questionnaires returned, and exclude the members who failed to respond to the survey. The label "no-response" used in some tables indicates the % of respondents to the survey who failed to answer an individual question or part question. As a result of rounding and weighting, some results might not precisely tally between tables.

The People's Panel is generally representative of the total population of West Lancashire in terms of ward populations, ethnicity and gender. However, there is some under-representation of specific age groups. Therefore, to ensure that the distribution of responses is representative of the West Lancashire electoral population as a whole, the survey results have been weighted, based on age within gender population.

The People's Panel West Lancashire was recruited in Summer 2003 using probability (random) sampling, stratified by ward, which means that it has a good standard of statistical validity. The Panel was "refreshed" in summer 2005 when around a third of members were retired, and other residents were recruited to replace them. The reliability of the survey is enhanced by the high number of respondents.

The survey results are estimates of the figure in the whole population which would have given a particular response if everyone had been asked. There is, therefore, always a 'margin of error' which depends, for each question, on the size of the percentage and the number of people who answered the question. The greater the number of respondents, the smaller is the margin of error.

In order to assist with the interpretation of the results, a table is given overleaf which enables the margin of error for each individual result to be calculated.

Margin of error

The table below is an approximate guide to the margin of error appropriate to a specific result percentage and size of base (weighted number of members that question applies to) and based on a 95% confidence level (this is the same high level demanded by Government for Performance indicator surveys, and means that we can be 95% certain that we did not arrive at the result by chance.) The formula used to calculate the margin of error is a widely used one but generally assumes that the sample which was drawn was a simple random one. However, this formula is often used as a rule of thumb for all types of sample. As can be seen, the margin of error for any particular percentage given in the survey analyses depends both on the size of the percentage and the weighted base.

How to use the table

In the left hand column, select the figure closest to the 'size of base' (i.e. the number of people who answered the question: these figures are given at the bottom of each of the results tables.) On the top row, select the column with the percentage closest to your % result. The margin of error is the figure where the row and column intersect.

For example: results show that 52.9% of Panel members were aware that the Council holds an annual Meeting as an Assembly. The weighted base was 1166. Therefore the margin of error is 2.8%. This means that the true % is 52.9% +/- 1.8% i.e. it lies between 50.1 and 55.7%.

Size of base*	Percentage with the characteristic :									
	95 or 5	90 or 10	85 or 15	80 or 20	75 or 25	70 or 30	65 or 35	60 or 40	55 or 45	50
	+/- %									
50	6.0	8.3	9.9	11.1	12.0	12.7	13.2	13.6	13.8	13.9
100	4.3	5.9	7.0	7.8	8.5	9.0	9.3	9.6	9.8	9.8
150	3.5	4.8	5.7	6.4	6.9	7.3	7.6	7.8	8.0	8.0
200	3.0	4.2	4.9	5.5	6.0	6.4	6.6	6.8	6.9	6.9
250	2.7	3.7	4.4	5.0	5.4	5.7	5.9	6.1	6.2	6.2
300	2.5	3.4	4.0	4.5	4.9	5.2	5.4	5.5	5.6	5.6
350	2.3	3.1	3.7	4.2	4.5	4.8	5.0	5.1	5.2	5.2
400	2.1	2.9	3.5	3.9	4.2	4.5	4.7	4.8	4.9	4.9
450	2.0	2.8	3.3	3.7	4.0	4.2	4.4	4.5	4.6	4.6
500	1.9	2.6	3.1	3.5	3.8	4.0	4.2	4.3	4.4	4.4
600	1.7	2.4	2.9	3.2	3.5	3.7	3.8	3.9	4.0	4.0
700	1.6	2.2	2.6	3.0	3.2	3.4	3.5	3.6	3.7	3.7
800	1.5	2.1	2.5	2.8	3.0	3.2	3.3	3.4	3.4	3.5
900	1.4	2.0	2.3	2.6	2.8	3.0	3.1	3.2	3.3	3.3
1000	1.4	1.9	2.2	2.5	2.7	2.8	3.0	3.0	3.1	3.1
1100	1.3	1.8	2.1	2.4	2.6	2.7	2.8	2.9	2.9	3.0
1200	1.2	1.7	2.0	2.3	2.5	2.6	2.7	2.8	2.8	2.8

* weighted number of members answering the question

Panel members were informed that the District Council is keen to listen to local people's views, as well as involving them in decision making and keeping them informed about Council services.

The Council has a range of initiatives underway and members were asked to help assess how successful these have been and how satisfied they were with the work the Council has been doing.

1. Awareness of the annual Council Meeting as an Assembly

Members were first asked if, before reading the survey questionnaire, they were aware that the Council holds an annual Council Meeting as an Assembly, where local people can take part in debates. The same question was also put to members of the previous Panel during Winter 2003/04 and Table 1 below compares the results of both surveys.

There has been a slight increase in awareness of the annual Council Meeting as an Assembly, from 51.3% during Winter 2003/04 to 52.9% two years later.

Table 1: Awareness of the annual Council Meeting as an Assembly - Comparisons 2003/04 and 2005/06

	Awareness of annual Council Meeting as an Assembly :	
	Winter 2003/04	Winter 2005/06
Yes	51.3%	52.9%
No	47.9%	45.6%
No response	0.8%	1.5%
Total	100.0%	100.0%

(Weighted base- completing survey : Winter 2003/04 = 986, Winter 2005/06 = 1166)

Table 2 below shows the 2005/06 results broken down by age, gender, disability and area of residence.

It should be noted that these breakdowns involves smaller numbers of panel members, and that therefore the margin of error may be greater.

There does appear to be some variation, particularly by age, in awareness of the annual Council Meeting as an Assembly. Whereas 58.7% of members aged 45-64 indicated they had been aware of it before reading the questionnaire, the corresponding proportion for younger members aged 16-24 was 42.6%. A higher proportion of members with a limiting disability than those with no such disability said they had been aware (58.0% and 51.9% respectively). A smaller proportion of members from Skelmersdale/Up Holland than elsewhere said they had been aware of the Council Meeting as an Assembly.

Table 2: Awareness of the annual Council Meeting as an Assembly - by age, gender, disability and area of residence (2005/06)

	Awareness of annual Council Meeting as an Assembly :			
	Yes	No	No response	Total
Broad age group				
16-24	42.6%	57.4%	0.0%	100.0%
25-44	48.7%	50.7%	0.6%	100.0%
45-64	58.7%	39.7%	1.6%	100.0%
65+	55.5%	40.8%	3.7%	100.0%
No response	53.7%	45.1%	1.2%	100.0%
Gender				
Male	52.7%	46.0%	1.3%	100.0%
Female	53.1%	45.3%	1.6%	100.0%
Disability				
With a limiting disability	58.0%	39.5%	2.5%	100.0%
With a non limiting disability or no disability	51.9%	46.7%	1.4%	100.0%
No response	80.0%	20.0%	0.0%	100.0%
Area of residence				
Skelmersdale/Up Holland	49.3%	49.3%	1.3%	100.0%
Ormskirk/Aughton & Western Parishes	54.5%	44.0%	1.5%	100.0%
Northern Parishes	54.7%	43.7%	1.5%	100.0%
TOTAL	52.9%	45.6%	1.5%	100.0%

(Weighted base- completing survey = 1166. Age : 16-24 = 129, 25-44 = 351, 45-64 = 385, 65+ = 219, no response = 82. Gender : male = 539, female = 627. Disability : with a limiting disability = 162, with a non limiting disability or no disability = 998, no response = 6. Area of residence : Skelmersdale/Up Holland = 374, Ormskirk/Aughton & Western Parishes = 402, Northern Parishes = 390)

2. Satisfaction with arrangements for keeping people informed, listening to views and involving people in decision making

Panel members were then asked three further questions :

- How satisfied or dissatisfied are you that the Council keeps you informed about its services and activities?
- How satisfied or dissatisfied are you that the Council listens to your views about issues that matter to you?
- How satisfied or dissatisfied are you with the ways the Council tries to involve you in making decisions about important issues?

These same questions were put to members of previous Panels during Winter 2001/02 and Winter 2003/04 and Tables 3a-3c overleaf compare the responses of all three surveys.

Tables 3a-3c show that since Winter 2001/02 there has been a fluctuation in satisfaction ratings with regard to how the District Council engages with local people. Between 2001/02 and 2003/04 satisfaction levels increased but over the last two years satisfaction fell, although not to the levels of four years previous.

Satisfaction with being kept informed

Table 3a shows that more than half of current members (55.7%) were very or fairly satisfied that the Council keeps them informed about its services and activities. This compares with a satisfaction rating of 64.5% in 2003/04 and 40.1% in 2001/02. The proportion of members saying they were neither satisfied nor dissatisfied increased slightly since 2003/04 as did the proportion indicating they were very or fairly dissatisfied. However, both these proportions were lower than the corresponding ones in 2001/02.

Satisfaction with being listened to

Table 3b shows that two-fifths (40.6%) of current members were very or fairly satisfied that the Council listens to their views about issues that matter to them. This compares with a satisfaction rating of 47.0% in 2003/04 and 26.3% in 2001/02. The proportion of members who were very or fairly dissatisfied increased between 2003/04 and 2005/06 but was still much less than that in 2001/02. The proportion of members with no strong opinion has continued to fall since 2001/02.

Satisfaction with being involved in decision making

Table 3c shows that 46.2% of current members were very or fairly satisfied with the ways the Council tries to involve them in making decisions about important issues. This compares with a satisfaction rating of 56.2% in 2003/04 and 32.1% in 2001/02. The proportion of members saying they were neither satisfied nor dissatisfied increased slightly since 2003/04 as did the proportion indicating they were very or fairly dissatisfied. However, both these proportions were less than the corresponding ones in 2001/02.

Table 3a : Satisfaction with being kept informed– Comparisons 2001/02, 2003/04 and 2005/06

	Satisfaction with being kept informed :						
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	No response	Total
Winter 2001/02	4.8%	35.3%	34.1%	19.6%	4.9%	1.3%	100.0%
Winter 2003/04	12.2%	52.3%	23.4%	8.6%	2.3%	1.2%	100.0%
Winter 2005/06	9.6%	46.1%	27.4%	12.4%	3.0%	1.5%	100.0%

(Weighted base - completing survey : Winter 2001/02 = 1214, Winter 2003/04 = 986, Winter 2005/06 = 1166)

Table 3b : Satisfaction with being listened to– Comparisons 2001/02, 2003/04 and 2005/06

	Satisfaction with being listened to :						
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	No response	Total
Winter 2001/02	3.0%	23.3%	43.1%	20.5%	8.7%	1.3%	100.0%
Winter 2003/04	7.2%	39.8%	37.0%	10.1%	4.0%	1.9%	100.0%
Winter 2005/06	4.9%	35.7%	36.1%	14.5%	6.9%	2.0%	100.0%

(Weighted base - completing survey : Winter 2001/02 = 1214, Winter 2003/04 = 986, Winter 2005/06 = 1166)

Table 3c : Satisfaction with being involved in decision making– Comparisons 2001/02, 2003/04 and 2005/06

	Satisfaction with being involved in decision making :						
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	No response	Total
Winter 2001/02	4.3%	27.8%	39.1%	19.7%	7.9%	1.1%	100.0%
Winter 2003/04	12.8%	43.4%	28.2%	9.8%	4.2%	1.6%	100.0%
Winter 2005/06	7.9%	38.3%	31.0%	14.9%	5.7%	2.3%	100.0%

(Weighted base - completing survey : Winter 2001/02 = 1214, Winter 2003/04 = 986, Winter 2005/06 = 1166)

Tables 4a-4c on the following pages show Panel members' satisfaction ratings in 2005/06 broken down by age, gender, disability and area of residence.

It should be noted that these breakdowns involves smaller numbers of panel members, and that therefore the margin of error may be greater.

Satisfaction with being kept informed

Table 4a shows that satisfaction with being kept informed about the Council's services and activities varied, especially by age. For example, whereas two-thirds (66.1%) of members aged 65+ said they were very or fairly satisfied, the corresponding proportion for younger members aged 16-24 was 42.7% with almost half (49.6%) of this latter group having no strong opinion. Women members were also more likely to be very/fairly satisfied than men.

Satisfaction with being listened to

A much higher than average proportion of young members aged 16-24 also had no strong opinion with regard to how the Council listens to their views about issues that matter to them; Table 4b shows 53.5% of this age group were neither satisfied nor dissatisfied compared with an overall average of 36.1%. A higher proportion of members aged 65+ were very or fairly satisfied with this aspect of engagement than those aged 25-44 (45.7% and 37.9% respectively). Members with a limiting disability were more likely to be very or fairly dissatisfied than those members without such a disability.

Satisfaction with being involved in decision making

Table 4c also shows some age variation in satisfaction levels with regard to the ways the Council tries to involves members in making decisions about important issues. A relatively high proportion of younger members aged 16-24 indicated they were very or fairly satisfied (53.5% compared with the overall average of 46.2%). There was also some variation by disability; 28.4% of members with a limiting disability indicated that they were very or fairly dissatisfied but the comparable proportion for members without such a disability was only 19.4%.

Table 4a : Satisfaction with being kept informed- by age, gender, disability and area of residence (2005/06)

	Satisfaction with being kept informed :						
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	No response	Total
Broad age group							
16-24	7.8%	34.9%	49.6%	3.9%	3.9%	0.0%	100.0%
25-44	6.3%	46.2%	25.4%	17.4%	4.3%	0.6%	100.0%
45-64	9.1%	49.2%	24.1%	13.5%	2.3%	1.8%	100.0%
65+	17.9%	48.2%	22.5%	6.4%	1.8%	3.2%	100.0%
No response	6.1%	43.9%	30.5%	15.9%	2.4%	1.2%	100.0%
Gender							
Male	8.3%	43.0%	28.6%	14.3%	4.5%	1.3%	100.0%
Female	10.5%	48.7%	26.5%	10.7%	1.8%	1.8%	100.0%
Disability							
With a limiting disability	13.7%	44.7%	19.9%	15.5%	3.1%	3.1%	100.0%
With a non limiting disability or no disability	8.9%	46.4%	28.6%	11.9%	3.0%	1.2%	100.0%
No response	0.0%	40.0%	40.0%	20.0%	0.0%	0.0%	100.0%
Area of residence							
Skelmersdale/Up Holland	9.1%	44.1%	28.3%	11.8%	5.1%	1.6%	100.0%
Ormskirk/Aughton & Western Parishes	9.7%	46.4%	30.0%	10.7%	1.5%	1.7%	100.0%
Northern Parishes	9.7%	47.4%	23.7%	15.1%	2.8%	1.3%	100.0%
TOTAL	9.6%	46.1%	27.4%	12.4%	3.0%	1.5%	100.0%

(Weighted base - completing survey = 1166. Age : 16-24 = 129, 25-44 = 351, 45-64 = 385, 65+ = 219, no response = 82. Gender : male = 539, female = 627. Disability : with a limiting disability = 162, with a non-limiting disability or no disability = 998, no response = 6. Area of residence : Skelmersdale/Up Holland = 374, Ormskirk/Aughton & Western Parishes = 402, Northern Parishes = 390)

Table 4b : Satisfaction with being listened to - by age, gender, disability and area of residence (2005/06)

	Satisfaction with being listened to :						
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	No response	Total
Broad age group							
16-24	3.9%	34.9%	53.5%	7.8%	0.0%	0.0%	100.0%
25-44	5.4%	32.5%	37.0%	14.2%	10.0%	0.9%	100.0%
45-64	3.9%	36.4%	32.5%	17.4%	7.5%	2.3%	100.0%
65+	7.3%	38.4%	32.4%	12.3%	5.0%	4.6%	100.0%
No response	2.4%	40.2%	31.7%	18.3%	6.1%	1.2%	100.0%
Gender							
Male	4.6%	34.7%	37.1%	13.0%	8.9%	1.7%	100.0%
Female	5.1%	36.6%	35.3%	15.7%	5.1%	2.2%	100.0%
Disability							
With a limiting disability	3.1%	38.9%	26.5%	17.3%	11.1%	3.1%	100.0%
With a non limiting disability or no disability	5.2%	35.3%	37.6%	13.8%	6.3%	1.8%	100.0%
No response	0.0%	20.0%	40.0%	40.0%	0.0%	0.0%	100.0%
Area of residence							
Skelmersdale/Up Holland	4.3%	34.6%	35.7%	15.3%	8.3%	1.9%	100.0%
Ormskirk/Aughton & Western Parishes	5.2%	35.4%	37.4%	13.2%	6.2%	2.5%	100.0%
Northern Parishes	5.1%	37.1%	35.0%	14.8%	6.4%	1.5%	100.0%
TOTAL	4.9%	35.7%	36.1%	14.5%	6.9%	2.0%	100.0%

(Weighted base - completing survey = 1166. Age : 16-24 = 129, 25-44 = 351, 45-64 = 385, 65+ = 219, no response = 82. Gender : male = 539, female = 627. Disability : with a limiting disability = 162, with a non-limiting disability or no disability = 998, no response = 6. Area of residence : Skelmersdale/Up Holland = 374, Ormskirk/Aughton & Western Parishes = 402, Northern Parishes = 390)

Table 4c: Satisfaction with being involved in decision making - by age, gender, disability, area of residence (2005/06)

	Satisfaction with being involved in decision making :						
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	No response	Total
Broad age group							
16-24	3.9%	49.6%	34.9%	11.6%	0.0%	0.0%	100.0%
25-44	6.3%	35.6%	33.0%	16.5%	7.1%	1.4%	100.0%
45-64	8.3%	38.7%	29.1%	14.8%	6.8%	2.3%	100.0%
65+	12.8%	34.7%	30.1%	12.8%	4.1%	5.5%	100.0%
No response	6.1%	39.0%	26.8%	19.5%	7.3%	1.2%	100.0%
Gender							
Male	6.9%	40.6%	29.7%	14.5%	6.7%	1.7%	100.0%
Female	8.8%	36.4%	32.1%	15.3%	4.8%	2.7%	100.0%
Disability							
With a limiting disability	7.4%	38.9%	22.8%	17.3%	11.1%	2.5%	100.0%
With a non limiting disability or no disability	7.9%	38.1%	32.3%	14.6%	4.8%	2.2%	100.0%
No response	0.0%	57.1%	28.6%	0.0%	14.3%	0.0%	100.0%
Area of residence							
Skelmersdale/Up Holland	8.8%	40.5%	27.9%	12.9%	7.8%	2.1%	100.0%
Ormskirk/Aughton & Western Parishes	5.5%	39.8%	32.6%	15.2%	4.5%	2.5%	100.0%
Northern Parishes	9.2%	34.8%	32.2%	16.6%	4.9%	2.3%	100.0%
TOTAL	7.9%	38.3%	31.0%	14.9%	5.7%	2.3%	100.0%

(Weighted base - completing survey = 1166. Age : 16-24 = 129, 25-44 = 351, 45-64 = 385, 65+ = 219, no response = 82. Gender : male = 539, female = 627. Disability : with a limiting disability = 162, with a non-limiting disability or no disability = 998, no response = 6. Area of residence : Skelmersdale/Up Holland = 374, Ormskirk/Aughton & Western Parishes = 402, Northern Parishes = 390)

3. Sources of information about the Council's activities and services

Panel members were finally asked from which sources over the last 12 months they had seen or heard information about West Lancashire District Council. They were given a list and asked to tick all that apply. (They were specifically asked not to include the letters and surveys received as part of their work as People's Panel members.)

Similar questions were put to members of previous Panels during Spring 2002 and Winter 2003/04 and Table 5 below compares the responses of all three surveys.

The vast majority of current members (96.4%) have heard or seen information about the Council's services and activities during the previous 12 months. The comparable proportions during Winter 2003/04 and Spring 2002 were 96.9% and 94.6% respectively.

The main source of information for members in 2005/06 continues to be local newspapers - used by 83.7% of current members - although the proportion has been steadily falling since 2002 (86.4%). As with the previous Panels, the Council's own newspaper, "The Voice", is the second most popular source with more than half of current members (56.7%) indicating they got information from it. This proportion is slightly lower than that during Winter 2003/04 (60.6%) but higher than Spring 2002 (51.7%).

More than a third (34.2%) of current members used Council leaflets - an increase since 2003/04 (22.4%).

However, perhaps the most significant increase has been in the use of the Council's website to find out information about Council services and activities. During Spring 2002, only 4.2% of members indicated this as a source but by Winter 2005/06 the proportion had more than quadrupled to 18.5%.

Table 5 : Sources of information about the Council's activities and services - Comparisons 2002, 2003/04 and 2005/06

	% of members ticking option :		
	Spring 2002	Winter 2003/04	Winter 2005/06
Local newspapers	86.4%	84.7%	83.7%
Council leaflets	29.1%	22.4%	34.2%
The Council's newspaper "The Voice"	51.7%	60.6%	56.7%
The Council's website	4.2%	7.5%	18.5%
Letter from the Council	13.5%	14.6%	14.9%
Other	6.7%	3.8%	4.2%
Haven't seen or heard any information	5.4%	3.1%	3.6%
Don't know	1.9%	1.2%	1.5%

(Weighted base- completing survey : Spring 2002 = 1141, Winter 2003/04 = 986, Winter 2005/06 = 1166)

Table 6 overleaf shows the sources of information given during 2005/06 broken down by age, gender, disability and area of residence.

It should be noted that these breakdowns involves smaller numbers of panel members, and that therefore the margin of error may be greater.

Generally, there was not much variation (in terms of age, gender, disability and area) in the popularity of different sources for obtaining information about the District Council. The main exceptions appear to be in respect of the Council's website and its newspaper "The Voice" where there was some significant variation by age. For example, more than a quarter (25.9%) of members aged 25-44 read about Council activities and services on the website compared with only 5.9% of members aged 65+. Similarly, a higher proportion of members aged 45-64 than those aged 16-24 obtained information from "The Voice" (60.9% and 46.5% respectively).

Table 6: Sources of information - by age, gender, disability and area of residence (2005/06)

	% of members ticking option :							
	Local newspapers	Council leaflets	Council's newspaper "The Voice"	The Council's website	Letter from the Council	Other	Haven't seen or heard any information	Don't know
Broad age group								
16-24	84.5%	31.0%	46.5%	19.4%	7.8%	7.8%	3.9%	3.9%
25-44	82.9%	34.2%	52.3%	25.9%	15.7%	4.6%	4.6%	1.7%
45-64	84.9%	33.9%	60.9%	17.7%	14.5%	3.1%	3.6%	0.8%
65+	83.0%	36.1%	60.3%	5.9%	17.4%	4.1%	2.7%	0.9%
No response	82.9%	36.6%	63.4%	23.2%	19.5%	2.4%	2.4%	1.2%
Gender								
Male	84.4%	34.3%	55.9%	21.3%	15.2%	6.1%	4.1%	0.7%
Female	83.1%	34.0%	57.4%	16.1%	14.7%	2.6%	3.2%	2.1%
Disability								
With a limiting disability	77.8%	35.2%	61.1%	14.8%	17.9%	3.7%	4.3%	1.2%
With a non limiting disability or no disability	84.7%	33.9%	56.0%	19.0%	14.4%	4.3%	3.6%	1.5%
No response	100.0%	50.0%	66.7%	33.3%	16.7%	0.0%	0.0%	0.0%
Area of residence								
Skelmersdale/Up Holland	84.0%	31.6%	61.7%	16.1%	11.8%	6.4%	2.4%	2.7%
Ormskirk/Aughton & Western Parishes	86.6%	32.3%	54.1%	17.2%	16.1%	3.2%	2.2%	1.0%
Northern Parishes	80.5%	38.6%	54.9%	22.3%	16.7%	3.1%	6.4%	0.8%
TOTAL	83.7%	34.2%	56.7%	18.5%	14.9%	4.2%	3.6%	1.5%

(Weighted base - completing survey = 1166. Age : 16-24 = 129, 25-44 = 351, 45-64 = 385, 65+ = 219, no response = 82. Gender : male = 539, female = 627. Disability : with a limiting disability = 162, with a non-limiting disability or no disability = 998, no response = 6. Area of residence : Skelmersdale/Up Holland = 374, Ormskirk/Aughton & Western Parishes = 402, Northern Parishes = 390)