

Result: Countryside Sites

This report presents results regarding "Countryside Sites" from Survey 9 of the People's Panel West Lancashire, carried out in Winter 2005/06.

The survey involved 1,123 members of the People's Panel West Lancashire: a response rate of 82.6% on the current membership of 1,360.

The results are based on the 1,123 questionnaires returned, and exclude the members who failed to respond to the survey. The label "no-response" used in some tables indicates the % of respondents to the survey who failed to answer an individual question or part question. As a result of rounding and weighting, some results might not precisely tally between tables.

The People's Panel is generally representative of the total population of West Lancashire in terms of ward populations, ethnicity and gender. However, there is some under-representation of specific age groups. Therefore, to ensure that the distribution of responses is representative of the West Lancashire electoral population as a whole, the survey results have been weighted, based on age within gender population.

The People's Panel West Lancashire was recruited in Summer 2003 using probability (random) sampling, stratified by ward, which means that it has a good standard of statistical validity. The Panel was "refreshed" in summer 2005 when around a third of members were retired, and other residents were recruited to replace them. The reliability of the survey is enhanced by the high number of respondents.

The survey results are estimates of the figure in the whole population which would have given a particular response if everyone had been asked. There is, therefore, always a 'margin of error' which depends, for each question, on the size of the percentage and the number of people who answered the question. The greater the number of respondents, the smaller is the margin of error.

In order to assist with the interpretation of the results, a table is given overleaf which enables the margin of error for each individual result to be calculated.

Margin of error

The table below is an approximate guide to the margin of error appropriate to a specific result percentage and size of base (weighted number of members that question applies to) and based on a 95% confidence level (this is the same high level demanded by Government for Performance indicator surveys, and means that we can be 95% certain that we did not arrive at the result by chance.) The formula used to calculate the margin of error is a widely used one but generally assumes that the sample which was drawn was a simple random one. However, this formula is often used as a rule of thumb for all types of sample. As can be seen, the margin of error for any particular percentage given in the survey analyses depends both on the size of the percentage and the weighted base.

How to use the table

In the left hand column, select the figure closest to the 'size of base' (i.e. the number of people who answered the question: these figures are given at the bottom of each of the results tables.) On the top row, select the column with the percentage closest to your % result. The margin of error is the figure where the row and column intersect.

For example: results show that 63.7% of Panel members said they visited the Council's countryside sites. The weighted base was 1166. Therefore the margin of error is 2.7%. This means that the true % is 63.7% +/- 2.7% i.e. it lies between 61% and 66.4%.

Size of base*	Percentage with the characteristic :									
	95 or 5	90 or 10	85 or 15	80 or 20	75 or 25	70 or 30	65 or 35	60 or 40	55 or 45	50
	+/- %									
50	6.0	8.3	9.9	11.1	12.0	12.7	13.2	13.6	13.8	13.9
100	4.3	5.9	7.0	7.8	8.5	9.0	9.3	9.6	9.8	9.8
150	3.5	4.8	5.7	6.4	6.9	7.3	7.6	7.8	8.0	8.0
200	3.0	4.2	4.9	5.5	6.0	6.4	6.6	6.8	6.9	6.9
250	2.7	3.7	4.4	5.0	5.4	5.7	5.9	6.1	6.2	6.2
300	2.5	3.4	4.0	4.5	4.9	5.2	5.4	5.5	5.6	5.6
350	2.3	3.1	3.7	4.2	4.5	4.8	5.0	5.1	5.2	5.2
400	2.1	2.9	3.5	3.9	4.2	4.5	4.7	4.8	4.9	4.9
450	2.0	2.8	3.3	3.7	4.0	4.2	4.4	4.5	4.6	4.6
500	1.9	2.6	3.1	3.5	3.8	4.0	4.2	4.3	4.4	4.4
600	1.7	2.4	2.9	3.2	3.5	3.7	3.8	3.9	4.0	4.0
700	1.6	2.2	2.6	3.0	3.2	3.4	3.5	3.6	3.7	3.7
800	1.5	2.1	2.5	2.8	3.0	3.2	3.3	3.4	3.4	3.5
900	1.4	2.0	2.3	2.6	2.8	3.0	3.1	3.2	3.3	3.3
1000	1.4	1.9	2.2	2.5	2.7	2.8	3.0	3.0	3.1	3.1
1100	1.3	1.8	2.1	2.4	2.6	2.7	2.8	2.9	2.9	3.0
1200	1.2	1.7	2.0	2.3	2.5	2.6	2.7	2.8	2.8	2.8

* weighted number of members answering the question

Panel members were informed that the District Council manages a number of Countryside Sites in various parts of the District. These sites are open all-year-round for members of the public to visit, completely free of charge.

Members were being asked which of the Countryside Sites they visit most often and how satisfied or dissatisfied they are with it.

1. Countryside Site visited most often

Panel members were asked which one of the Countryside Sites (as set out in Table 1 below) they visited most often.

The same question was put to members of previous Panels during Winter 2004/05, Winter 2003/04 and in Autumn 2002. Table 1 compares the responses given in all four surveys.

Overall, 63.7% of members completing Survey 9 in 2005/06 said they visited the Council's Countryside Sites, an increase on all the previous years especially 2002 when the comparable proportion was 56.9%.

Beacon Country Park continues to be the most popular site and the proportion of members indicating this as their most frequently visited site increased between 2004/05 and 2005/06 (27.5% and 31.5% respectively). Ruff Wood in Ormskirk was still the second most popular site with the proportion increasing over the last year from 15.1% to 16.1%.

As in previous years, only very small proportions of members in 2005/06 (less than 6% in each case) identified another site as the one they visit most often.

Table 1 : Countryside Site visited most often - comparisons 2002, 2003/04, 2004/05 and 2005/06

	Countryside Site visited most often :			
	Autumn 2002	Winter 2003/04	Winter 2004/05	Winter 2005/06
Beacon Country Park, Up Holland	25.6%	32.8%	27.5%	31.5%
Ruff Wood, Ormskirk	16.4%	14.2%	15.1%	16.1%
Tawd Valley Park, Skelmersdale	2.9%	2.8%	2.7%	2.0%
Abbey Lakes, Up Holland	1.2%	1.1%	1.4%	0.7%
Dean Wood, Up Holland	0.8%	0.7%	1.3%	0.7%
Platts Lane Lake, Burscough	3.2%	4.2%	4.8%	4.2%
Cheshire Lines Path	2.4%	2.2%	2.2%	2.8%
Fairy Glen, Wrightington	4.4%	4.2%	4.8%	5.7%
I don't visit any countryside site	39.3%	34.0%	37.8%	34.9%
No response	3.7%	3.8%	2.3%	1.4%
Total	100.0%	100.0%	100.0%	100.0%

(Weighted base- completing survey : Autumn 2002 = 1009, Winter 2003/04 = 986, Winter 2004/05 = 881, Winter 2005/06 = 1166)

Table 2 overleaf shows the responses for Winter 2005/06 broken down by age, gender, disability and area of residence. It must be noted that these breakdowns involve smaller numbers of people and that the margin of error may therefore be greater.

The proportions of those members who visited the Council's Countryside Sites varied significantly by age and area of residence. For example, 72.4% of current members aged 25-44 indicated they visited the sites compared with only 51.1% of those aged 65+. Similarly, the proportions for members living in Skelmersdale/ Up Holland compared with those from Northern Parishes were 77.1% and 54.0% respectively.

Although Beacon Country Park was the most popular site for members in the majority of the sub-groups, the proportions indicating this site did vary. For example, 61.3% of members from Skelmersdale/ Up Holland said this was the site they visited most often compared with only 11.2% of those from Ormskirk/Aughton & Western Parishes.

With regard to members living in Ormskirk/Aughton & Western Parishes, a much higher proportion of them indicated Ruff Wood rather than Beacon Park as the Countryside Site they visit the most (36.8% compared with 11.2%).

Table 2 : Countryside site visited most often- by age, gender, disability and area of residence (2005/06)

	Countryside Site visited most often :										
	Beacon Country Park	Ruff Wood	Tawd Valley Park	Abbey Lakes	Dean Wood	Platts Lane Lake	Cheshire Lines Path	Fairy Glen	I don't visit any countryside site	No response	Total
Broad age group											
16-24	34.6%	15.4%	0.0%	0.0%	0.0%	0.0%	0.0%	7.7%	42.3%	0.0%	100.0%
25-44	32.8%	18.5%	2.6%	1.1%	0.0%	5.4%	4.3%	7.7%	27.1%	0.6%	100.0%
45-64	33.2%	15.1%	3.4%	0.5%	1.3%	4.2%	4.2%	4.7%	32.5%	1.0%	100.0%
65+	25.1%	15.5%	0.9%	0.0%	1.8%	5.0%	0.5%	2.3%	46.1%	2.7%	100.0%
No response	29.3%	13.4%	0.0%	2.4%	0.0%	3.7%	1.2%	7.3%	39.0%	3.7%	100.0%
Gender											
Male	35.4%	15.4%	1.3%	0.4%	0.6%	3.5%	3.9%	5.2%	34.0%	0.4%	100.0%
Female	28.0%	16.7%	2.7%	1.1%	0.8%	4.8%	1.9%	6.1%	35.7%	2.2%	100.0%
Disability											
With a limiting disability	35.0%	11.0%	2.5%	0.6%	1.2%	6.1%	0.0%	1.2%	39.3%	3.1%	100.0%
With a non limiting disability or no disability	30.8%	16.8%	2.0%	0.7%	0.6%	3.8%	3.3%	6.4%	34.4%	1.1%	100.0%
No response	16.7%	33.3%	0.0%	16.7%	0.0%	16.7%	0.0%	16.7%	0.0%	0.0%	100.0%
Area of residence											
Skelmersdale/Up Holland	61.3%	4.8%	5.9%	1.6%	1.3%	1.1%	0.0%	1.1%	22.0%	0.8%	100.0%
Ormskirk/Aughton & Western Parishes	11.2%	36.8%	0.2%	0.2%	0.0%	2.7%	7.2%	2.2%	38.1%	1.2%	100.0%
Northern Parishes	23.8%	5.6%	0.0%	0.5%	0.8%	8.7%	1.0%	13.6%	44.0%	2.0%	100.0%
TOTAL	31.5%	16.1%	2.0%	0.7%	0.7%	4.2%	2.8%	5.7%	34.9%	1.4%	100.0%

(Weighted base - completing survey = 1166. Age : 16-24 = 129, 25-44 = 351, 45-64 = 385, 65+ = 219, no response = 82. Gender : male = 539, female = 627. Disability : with a limiting disability = 162, with a non-limiting disability or no disability = 998, no response = 6. Area of residence : Skelmersdale/Up Holland = 374, Ormskirk/Aughton & Western Parishes = 402, Northern Parishes = 390)

2. Satisfaction with facilities at Countryside Sites

Panel members who had indicated that they visit a Countryside Site (63.7% of members completing Survey 9) were then asked how satisfied or dissatisfied with the following facilities at the site they visit the most often:

- Car parking
- Signposts
- Litter bins & dog bins
- Seating
- Access for disabled visitors
- Cleanliness & tidiness
- Standards of maintenance

Table 3 sets out the views of members completing Survey 9 and shows that the highest satisfaction ratings in 2005/06 were given to the signposts and standards of maintenance at the sites (66.2% and 66.1% respectively of members being very or fairly satisfied) closely followed by cleanliness and tidiness (65.3%). The lowest satisfaction ratings were with regard to access for disabled visitors (31.6% being very/fairly satisfied).

The same question was asked of previous members during Winter 2004/05 and Winter 2003/04 and a very similar one in Autumn 2002. Tables 4a-10a compare the responses of all four surveys whilst Tables 4b-10b show the members' satisfaction ratings for 2005/06 broken down by age and disability. It must be noted that these breakdowns involve smaller numbers of panel members and that the margin of error may therefore be greater.

Car parking

Table 4a shows a small decrease in the proportion of members very or fairly satisfied with the car parking facilities at the Countryside Sites- from 64.1% in 2002 to 62.7% during 2005/06. This was accompanied by a small increase in the proportion very/fairly dissatisfied (11.5% and 15.5% respectively).

Table 4b shows some variation by age in respect of the 2005/06 satisfaction ratings given to car parking. 68.4% of members aged 65+ were very or fairly satisfied compared with 53.3% of members aged 16-24. There was less variation by disability.

Signposts

Table 5a shows that satisfaction with the signposts at the sites increased between 2002 and 2005/06 (from 62.8% to 66.2%). There was, however, a slight increase in dissatisfaction levels during the same period (10.8% and 11.1% respectively) but a fall in the proportions having no strong opinion.

Table 5b reveals a higher proportion of current members aged 16-24 than those aged 65+ who were very/fairly satisfied with the signposts at the Countryside Sites (73.3% and 63.0% respectively). Satisfaction levels were lower amongst members with a limiting disability (62.7%) compared with those without such a disability (67.0%).

Litter bins & dog bins

Satisfaction with the litter and dog bins at the sites has fluctuated over the years as shown by Table 6a. During Winter 2003/04 53.5% of members were very/fairly satisfied; this increased to 56.9% during 2004/05 but fell one year later to 55.5%. Dissatisfaction levels also fluctuated with a slight increase between 2004/05 and 2005/06 from 17.4% to 20.4%.

Table 6b shows that in respect of litter and dog bins, satisfaction levels were highest amongst members aged 65+ and members without a limiting disability (59.8% and 56.6% respectively). Dissatisfaction levels were highest amongst members aged 25-44 (25.2% very/fairly dissatisfied) and those with a limiting disability (25.5%).

Seating

Table 7a shows a continuing increase in the proportion of members very or fairly satisfied with seating - from 38.1% in 2002 to 46.0% during 2005/06. Between 2004/05 and 2005/06 there was a small increase in the proportion very/fairly dissatisfied (19.8% to 23.2%) but a fall in the proportion having no strong opinion (33.1% to 21.9%).

Satisfaction with the seating at the Countryside Sites varied by age as shown in Table 7b. Nearly half (49.4%) of current members aged 25-44 said they were very or fairly satisfied with this aspect compared with just over a third (33.4%) of younger members aged 16-24. However, dissatisfaction amongst this latter group was also very low (6.7%) with comparatively high proportions being uncertain or having no strong opinion. There was less variation by disability.

Access for disabled visitors

In all four surveys the lowest satisfaction rates were in respect of the access facilities for disabled visitors. Table 8a shows the proportion of members who were very or fairly satisfied with these during 2005/06 was slightly lower than that for the previous year (31.6% and 32.4% respectively) but still higher than that for 2002 (22.5%). The proportion of members unable to give a rating increased significantly between 2004/05 and 2005/06 from 18.9% to 25.1%.

Table 8b shows that a higher proportion of members with a limiting disability than those without were very/fairly satisfied with the access arrangements for disabled visitors (35.5% and 31.0% respectively). However, dissatisfaction levels were also much higher amongst members with a limiting disability whilst the proportions uncertain or having no strong opinion were well below average. Satisfaction levels were also above average amongst members aged 65+ (37.8%).

Cleanliness & tidiness

Table 9a shows that satisfaction with the cleanliness and tidiness at the Countryside Sites has fluctuated. After 2002 (when 59.7% were very or fairly satisfied) there were two consecutive rises in satisfaction but by 2005/06 the proportion had slightly fallen (to 65.3%). The level of dissatisfaction during

2005/06 (14.5%) was slightly higher than during the previous two surveys but lower than the level of 2002 (19.0%)

Levels of satisfaction in respect of cleanliness and tidiness were highest amongst members aged 65+ (67.6%) as shown in Table 9b. Members without a limiting disability were also more likely to be very or fairly satisfied (66.4%) compared with those with such a disability (60.2%).

Standards of maintenance

Table 10a shows a more recent fall in the proportion of members very/fairly satisfied with the standards of maintenance at the sites - from 70.5% during 2004/05 to 66.1% during 2005/06. This has been accompanied by a slight increase in the proportions very or fairly dissatisfied - 11.1% and 11.8% respectively.

Table 10b shows significant variation by age in the proportions very or fairly satisfied with the standards of maintenance at the sites - from 46.7% of members aged 16-24 to 72.0% of those aged 25-44. There was less variation by disability.

Table 3: Satisfaction with facilities at Countryside Site visited most often (2005/06)

	Satisfaction with facilities at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Car parking	19.6%	43.1%	15.4%	11.1%	4.4%	4.3%	2.2%	100.0%
Signposts	17.2%	49.0%	16.0%	9.2%	1.9%	2.8%	3.8%	100.0%
Litter bins & dog bins	15.5%	40.0%	17.2%	14.6%	5.8%	3.9%	3.0%	100.0%
Seating	9.1%	36.9%	21.9%	18.8%	4.4%	4.9%	4.0%	100.0%
Access for disabled visitors	6.8%	24.8%	24.0%	10.1%	5.1%	25.1%	4.2%	100.0%
Cleanliness & tidiness	15.0%	50.3%	17.4%	10.6%	3.9%	1.2%	1.7%	100.0%
Standards of maintenance	15.6%	50.5%	17.2%	7.9%	3.9%	2.8%	2.0%	100.0%

(Weighted base- visit Countryside Sites = 743)

Table 4a : Satisfaction with car parking at Countryside Site visited most often- Comparisons 2002, 2003/04, 2004/05 and 2005/06

	Satisfaction with car parking at Countryside Site visited most often :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
Autumn 2002	21.5%	42.6%	16.7%	8.9%	2.6%	4.8%	2.8%	100.0%
Winter 2003/04	22.6%	40.9%	19.6%	7.3%	3.0%	4.1%	2.5%	100.0%
Winter 2004/05	22.1%	43.5%	18.3%	7.7%	2.5%	2.7%	3.2%	100.0%
Winter 2005/06	19.6%	43.1%	15.4%	11.1%	4.4%	4.3%	2.2%	100.0%

(Weighted base- visit Countryside Sites : Autumn 2002 = 575, Winter 2003/04 = 613, Winter 2004/05 = 528, Winter 2005/06 = 743)

Table 4b : Satisfaction with car parking at Countryside Site visited most often- by age and disability (2005/06)

	Satisfaction with car parking at Countryside Site visited most often :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
Broad age group								
16-24	20.0%	33.3%	20.0%	13.3%	6.7%	6.7%	0.0%	100.0%
25-44	17.0%	43.5%	19.4%	9.9%	6.7%	3.2%	0.4%	100.0%
45-64	17.1%	49.0%	12.5%	12.1%	3.1%	4.3%	1.9%	100.0%
65+	29.7%	38.7%	9.9%	6.3%	0.9%	5.4%	9.0%	100.0%
No response	23.4%	34.0%	14.9%	21.3%	2.1%	4.3%	0.0%	100.0%
Disability								
With a limiting disability	20.2%	40.4%	11.7%	13.8%	3.2%	5.3%	5.3%	100.0%
With a non limiting disability or no disability	19.6%	43.9%	15.7%	10.4%	4.5%	4.0%	1.9%	100.0%
No response	16.7%	0.0%	33.3%	50.0%	0.0%	0.0%	0.0%	100.0%
Total	19.6%	43.1%	15.4%	11.1%	4.4%	4.3%	2.2%	100.0%

(Weighted base- visit Countryside Sites = 743. Age : 16-24 = 75, 25-44 = 253, 45-64 = 257, 65+ = 111, no response = 47 . Disability : with a limiting disability = 94, with a non limiting disability or no disability = 643, no response = 6)

Table 5a : Satisfaction with signposts at Countryside Site visited most often- Comparisons 2002, 2003/04, 2004/05 and 2005/06

	Satisfaction with signposts at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Autumn 2002	17.1%	45.7%	20.7%	8.2%	2.6%	2.3%	3.5%	100.0%
Winter 2003/04	15.9%	45.9%	23.3%	7.5%	1.5%	1.8%	4.0%	100.0%
Winter 2004/05	17.2%	43.6%	23.0%	7.0%	2.0%	3.5%	3.8%	100.0%
Winter 2005/06	17.2%	49.0%	16.0%	9.2%	1.9%	2.8%	3.8%	100.0%

(Weighted base- visit Countryside Sites : Autumn 2002 = 575, Winter 2003/04 = 613, Winter 2004/05 = 528, Winter 2005/06 = 743)

Table 5b : Satisfaction with signposts at Countryside Site visited most often- by age and disability (2005/06)

	Satisfaction with signposts at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Broad age group								
16-24	13.3%	60.0%	0.0%	13.3%	0.0%	13.3%	0.0%	100.0%
25-44	16.5%	48.4%	20.9%	10.2%	2.4%	0.8%	0.8%	100.0%
45-64	13.6%	51.2%	16.7%	8.9%	2.3%	1.9%	5.4%	100.0%
65+	27.0%	36.0%	14.4%	8.1%	0.9%	2.7%	10.8%	100.0%
No response	23.4%	53.2%	14.9%	2.1%	2.1%	4.3%	0.0%	100.0%
Disability								
With a limiting disability	19.1%	43.6%	13.8%	8.5%	2.1%	4.3%	8.5%	100.0%
With a non limiting disability or no disability	17.1%	49.9%	16.2%	9.3%	1.9%	2.6%	3.0%	100.0%
No response	0.0%	33.3%	50.0%	0.0%	0.0%	0.0%	16.7%	100.0%
Total	17.2%	49.0%	16.0%	9.2%	1.9%	2.8%	3.8%	100.0%

(Weighted base- visit Countryside Sites = 743. Age : 16-24 = 75, 25-44 = 253, 45-64 = 257, 65+ = 111, no response = 47 . Disability : with a limiting disability = 94, with a non limiting disability or no disability = 643, no response = 6)

Table 6a : Satisfaction with litter bins & dog bins at Countryside Site visited most often- Comparisons 2002, 2003/04, 2004/05 and 2005/06

	Satisfaction with litter bins & dog bins at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Autumn 2002	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Winter 2003/04	14.1%	39.4%	19.5%	15.2%	5.6%	3.3%	2.9%	100.0%
Winter 2004/05	13.4%	43.5%	20.1%	12.3%	5.1%	3.7%	1.9%	100.0%
Winter 2005/06	15.5%	40.0%	17.2%	14.6%	5.8%	3.9%	3.0%	100.0%

(Weighted base- visit Countryside Sites : Winter 2003/04 = 613, Winter 2004/05 = 528, Winter 2005/06 = 743)

Table 6b : Satisfaction with litter bins & dog bins at Countryside Site visited most often- by age and disability (2005/06)

	Satisfaction with litter bins & dog bins at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Broad age group								
16-24	26.7%	26.7%	26.7%	13.3%	0.0%	6.7%	0.0%	100.0%
25-44	14.6%	40.6%	15.7%	16.5%	8.7%	3.5%	0.4%	100.0%
45-64	9.4%	43.8%	16.4%	17.6%	4.7%	3.9%	4.3%	100.0%
65+	25.0%	34.8%	15.2%	8.9%	3.6%	3.6%	8.9%	100.0%
No response	14.9%	48.9%	19.1%	4.3%	10.6%	2.1%	0.0%	100.0%
Disability								
With a limiting disability	17.0%	33.0%	12.8%	19.1%	6.4%	5.3%	6.4%	100.0%
With a non limiting disability or no disability	15.4%	41.2%	17.4%	14.0%	5.8%	3.7%	2.5%	100.0%
No response	14.3%	14.3%	57.1%	14.3%	0.0%	0.0%	0.0%	100.0%
Total	15.5%	40.0%	17.2%	14.6%	5.8%	3.9%	3.0%	100.0%

(Weighted base- visit Countryside Sites = 743. Age : 16-24 = 75, 25-44 = 253, 45-64 = 257, 65+ = 111, no response = 47 . Disability : with a limiting disability = 94, with a non limiting disability or no disability = 643, no response = 6)

Table 7a : Satisfaction with seating at Countryside Site visited most often- Comparisons 2002, 2003/04, 2004/05 and 2005/06

	Satisfaction with seating at Countryside Site visited most often :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
Autumn 2002	7.9%	30.2%	29.5%	15.9%	7.5%	5.3%	3.7%	100.0%
Winter 2003/04	8.6%	30.7%	30.3%	17.6%	5.0%	2.8%	5.0%	100.0%
Winter 2004/05	8.5%	32.7%	33.1%	15.6%	4.2%	2.7%	3.1%	100.0%
Winter 2005/06	9.1%	36.9%	21.9%	18.8%	4.4%	4.9%	4.0%	100.0%

(Weighted base- visit Countryside Sites : Autumn 2002 = 575, Winter 2003/04 = 613, Winter 2004/05 = 528, Winter 2005/06 = 743)

Table 7b : Satisfaction with seating at Countryside Site visited most often- by age and disability (2005/06)

	Satisfaction with seating at Countryside Site visited most often :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
Broad age group								
16-24	6.7%	26.7%	46.7%	6.7%	0.0%	13.3%	0.0%	100.0%
25-44	7.9%	41.5%	15.8%	22.9%	5.9%	4.3%	1.6%	100.0%
45-64	7.8%	36.3%	21.5%	22.7%	2.7%	3.5%	5.5%	100.0%
65+	16.2%	29.7%	17.1%	14.4%	6.3%	5.4%	10.8%	100.0%
No response	8.5%	48.9%	29.8%	4.3%	6.4%	2.1%	0.0%	100.0%
Disability								
With a limiting disability	7.5%	35.5%	16.1%	24.7%	4.3%	4.3%	7.5%	100.0%
With a non limiting disability or no disability	9.5%	37.3%	22.7%	17.9%	4.3%	5.0%	3.4%	100.0%
No response	0.0%	20.0%	40.0%	20.0%	0.0%	0.0%	20.0%	100.0%
Total	9.1%	36.9%	21.9%	18.8%	4.4%	4.9%	4.0%	100.0%

(Weighted base- visit Countryside Sites = 743. Age : 16-24 = 75, 25-44 = 253, 45-64 = 257, 65+ = 111, no response = 47 . Disability : with a limiting disability = 94, with a non limiting disability or no disability = 643, no response = 6)

Table 8a : Satisfaction with access for disabled visitors at Countryside Site visited most often- Comparisons 2002, 2003/04, 2004/05 and 2005/06

	Satisfaction with access for disabled visitors at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Autumn 2002	4.3%	18.2%	28.3%	12.1%	7.9%	25.7%	3.5%	100.0%
Winter 2003/04	6.1%	22.8%	34.1%	11.1%	5.6%	14.7%	5.5%	100.0%
Winter 2004/05	4.7%	27.7%	30.5%	10.8%	4.6%	18.9%	2.8%	100.0%
Winter 2005/06	6.8%	24.8%	24.0%	10.1%	5.1%	25.1%	4.2%	100.0%

(Weighted base- visit Countryside Sites : Autumn 2002 = 575, Winter 2003/04 = 613, Winter 2004/05 = 528, Winter 2005/06 = 743)

Table 8b : Satisfaction with access for disabled visitors at Countryside Site visited most often- by age and disability (2005/06)

	Satisfaction with access for disabled visitors at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Broad age group								
16-24	0.0%	20.0%	33.3%	13.3%	0.0%	33.3%	0.0%	100.0%
25-44	6.7%	22.4%	23.9%	10.2%	6.3%	29.0%	1.6%	100.0%
45-64	5.9%	28.1%	23.0%	10.2%	5.5%	23.0%	4.3%	100.0%
65+	13.5%	24.3%	18.0%	9.9%	1.8%	19.8%	12.6%	100.0%
No response	6.4%	29.8%	27.7%	6.4%	12.8%	12.8%	4.3%	100.0%
Disability								
With a limiting disability	6.5%	29.0%	18.3%	18.3%	9.7%	12.9%	5.4%	100.0%
With a non limiting disability or no disability	6.8%	24.2%	24.8%	8.7%	4.3%	27.0%	4.0%	100.0%
No response	0.0%	16.7%	16.7%	33.3%	16.7%	16.7%	0.0%	100.0%
Total	6.8%	24.8%	24.0%	10.1%	5.1%	25.1%	4.2%	100.0%

(Weighted base- visit Countryside Sites = 743. Age : 16-24 = 75, 25-44 = 253, 45-64 = 257, 65+ = 111, no response = 47 . Disability : with a limiting disability = 94, with a non limiting disability or no disability = 643, no response = 6)

Table 9a : Satisfaction with cleanliness & tidiness at Countryside Site visited most often- Comparisons 2002, 2003/04, 2004/05 and 2005/06

	Satisfaction with cleanliness & tidiness at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Autumn 2002	12.2%	47.5%	18.4%	12.3%	6.7%	0.5%	2.3%	100.0%
Winter 2003/04	12.7%	50.5%	19.3%	8.7%	5.4%	0.9%	2.4%	100.0%
Winter 2004/05	12.2%	55.4%	16.2%	8.9%	5.2%	0.5%	1.6%	100.0%
Winter 2005/06	15.0%	50.3%	17.4%	10.6%	3.9%	1.2%	1.7%	100.0%

(Weighted base- visit Countryside Sites : Autumn 2002 = 575, Winter 2003/04 = 613, Winter 2004/05 = 528, Winter 2005/06 = 743)

Table 9b : Satisfaction with cleanliness & tidiness at Countryside Site visited most often- by age and disability (2005/06)

	Satisfaction with cleanliness & tidiness at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Broad age group								
16-24	20.0%	46.7%	13.3%	13.3%	0.0%	6.7%	0.0%	100.0%
25-44	18.1%	48.0%	21.3%	9.1%	3.1%	0.4%	0.0%	100.0%
45-64	10.2%	50.4%	17.2%	12.5%	5.9%	1.2%	2.7%	100.0%
65+	16.2%	51.4%	13.5%	9.9%	3.6%	0.0%	5.4%	100.0%
No response	12.8%	63.8%	12.8%	6.4%	4.3%	0.0%	0.0%	100.0%
Disability								
With a limiting disability	9.7%	50.5%	18.3%	11.8%	4.3%	0.0%	5.4%	100.0%
With a non limiting disability or no disability	16.0%	50.4%	16.9%	10.2%	3.9%	1.4%	1.2%	100.0%
No response	0.0%	33.3%	50.0%	16.7%	0.0%	0.0%	0.0%	100.0%
Total	15.0%	50.3%	17.4%	10.6%	3.9%	1.2%	1.7%	100.0%

(Weighted base- visit Countryside Sites = 743. Age : 16-24 = 75, 25-44 = 253, 45-64 = 257, 65+ = 111, no response = 47 . Disability : with a limiting disability = 94, with a non limiting disability or no disability = 643, no response = 6)

Table 10a: Satisfaction with standards of maintenance at Countryside Site visited most often- Comparisons 2002, 2003/04, 2004/05 and 2005/06

	Satisfaction with standards of maintenance at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Autumn 2002	20.8%	47.3%	14.1%	9.4%	4.7%	0.8%	3.0%	100.0%
Winter 2003/04	14.7%	51.5%	19.0%	7.2%	3.4%	2.0%	2.4%	100.0%
Winter 2004/05	14.4%	56.1%	15.4%	7.1%	4.0%	0.9%	1.9%	100.0%
Winter 2005/06	15.6%	50.5%	17.2%	7.9%	3.9%	2.8%	2.0%	100.0%

(Weighted base- visit Countryside Sites : Autumn 2002 = 575, Winter 2003/04 = 613, Winter 2004/05 = 528, Winter 2005/06 = 743)

Table 10b : Satisfaction with standards of maintenance at Countryside Site visited most often- by age and disability (2005/06)

	Satisfaction with standards of maintenance at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Broad age group								
16-24	20.0%	26.7%	26.7%	13.3%	0.0%	13.3%	0.0%	100.0%
25-44	17.7%	54.3%	18.1%	3.9%	4.7%	0.8%	0.4%	100.0%
45-64	11.7%	53.3%	16.0%	10.1%	4.3%	2.3%	2.3%	100.0%
65+	16.2%	47.7%	13.5%	9.0%	3.6%	2.7%	7.2%	100.0%
No response	17.0%	57.4%	14.9%	6.4%	4.3%	0.0%	0.0%	100.0%
Disability								
With a limiting disability	9.7%	60.2%	11.8%	10.8%	2.2%	0.0%	5.4%	100.0%
With a non limiting disability or no disability	16.6%	49.0%	18.0%	7.3%	4.2%	3.3%	1.6%	100.0%
No response	0.0%	60.0%	20.0%	20.0%	0.0%	0.0%	0.0%	100.0%
Total	15.6%	50.5%	17.2%	7.9%	3.9%	2.8%	2.0%	100.0%

(Weighted base- visit Countryside Sites = 743. Age : 16-24 = 75, 25-44 = 253, 45-64 = 257, 65+ = 111, no response = 47 . Disability : with a limiting disability = 94, with a non limiting disability or no disability = 643, no response = 6)

3. Satisfaction with facilities at Beacon Country Park and Ruff Wood

Tables 11 and 12 on the following pages show the satisfaction ratings given to Beacon Country Park and Ruff Wood, the two most popular sites, during all four surveys between Summer 2002 and Winter 2005/06.

It must be noted that these results involve smaller numbers of Panel members and that the margin of error may, therefore, be greater.

Beacon Country Park

Most of the facilities at Beacon Country Park received higher satisfaction ratings than those at the Countryside Sites overall (cleanliness and tidiness and standards of maintenance receiving the same ratings as overall). The car parking facilities at Beacon Park received particularly high ratings; 78.1% of members who visited the Park were very or fairly satisfied with these compared with 62.7% overall. The signposts at the Park received the second highest levels of satisfaction, 76.5% compared with 66.2% overall.

As with the overall results, the lowest satisfaction levels at Beacon Park were in respect of access for disabled visitors although slightly more members were very or fairly satisfied with these at the Park (35.5%) than overall (31.6%).

Several of the facilities at Beacon Country Park- signposts, seating and access for disabled visitors- received higher satisfaction ratings compared with previous years. Satisfaction with regard to litter and dog bins, cleanliness and tidiness and standards of maintenance fluctuated over the years whilst for car parking at the Park there was a steady fall between 2002 to 2005/06.

Ruff Wood

Several of the facilities at Ruff Wood - litter/dog bins, cleanliness and tidiness and standards of maintenance - received slightly higher satisfaction ratings than those at the Countryside Sites overall. Maintenance standards at Ruff Wood received the highest ratings; 68.6% of members who visited Ruff Wood were very or fairly satisfied with these compared with 66.1% overall. Cleanliness and tidiness received the second highest levels of satisfaction, 67.4% compared with 65.3% overall.

The other facilities at Ruff Wood received lower ratings than overall. In particular, the car parking facilities received much lower satisfaction ratings, 45.9% of members being very/fairly satisfied compared with 62.7% overall. As with the overall results, the lowest satisfaction levels at Ruff Wood were in respect of access for disabled visitors with a lower proportion than overall being very or fairly satisfied (27.1% and 31.6% respectively).

Two of the facilities at Ruff Wood- signposts and seating - received slightly higher satisfaction ratings compared with previous years. Satisfaction with the other facilities fluctuated over the years.

Table 11 : Satisfaction with facilities at Beacon Country Park- Comparisons 2002, 2003/04, 2004/05 and 2005/06

	Satisfaction with facilities at Beacon Country Park :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
Car parking								
Autumn 2002	33.0%	52.1%	7.1%	3.4%	1.0%	1.2%	2.1%	100.0%
Winter 2003/04	33.1%	48.9%	11.9%	1.9%	0.2%	2.2%	1.8%	100.0%
Winter 2004/05	35.2%	45.9%	12.3%	3.0%	0.4%	1.2%	2.0%	100.0%
Winter 2005/06	28.7%	49.4%	10.8%	6.5%	0.5%	2.8%	1.3%	100.0%
Signposts								
Autumn 2002	20.6%	53.8%	13.0%	6.0%	1.1%	1.8%	3.7%	100.0%
Winter 2003/04	19.9%	50.8%	18.1%	6.0%	0.3%	1.0%	3.9%	100.0%
Winter 2004/05	20.4%	47.4%	19.2%	5.4%	0.4%	3.5%	3.7%	100.0%
Winter 2005/06	25.0%	51.5%	11.3%	6.7%	0.2%	1.9%	3.4%	100.0%
Litter bins & dog bins								
Autumn 2002	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Winter 2003/04	17.1%	39.9%	16.8%	15.9%	4.9%	2.2%	3.2%	100.0%
Winter 2004/05	14.2%	47.4%	17.0%	14.0%	2.9%	2.5%	1.9%	100.0%
Winter 2005/06	19.7%	41.2%	16.6%	13.6%	3.1%	3.3%	2.5%	100.0%
Seating								
Autumn 2002	7.8%	35.4%	29.1%	14.4%	5.8%	4.3%	3.2%	100.0%
Winter 2003/04	9.3%	32.8%	29.4%	17.9%	3.2%	1.2%	6.1%	100.0%
Winter 2004/05	6.4%	37.0%	34.2%	15.1%	2.1%	1.9%	3.3%	100.0%
Winter 2005/06	11.7%	39.5%	22.3%	17.2%	2.6%	2.6%	4.0%	100.0%

(Weighted base- visit Beacon Country Park most often : Autumn 2002 = 258, Winter 2003/04 = 323, Winter 2004/05 = 242, Winter 2005/06 = 367)

continued overleaf

Table 11 continued

	Satisfaction with facilities at Beacon Country Park :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
Access for disabled visitors								
Autumn 2002	4.9%	21.7%	31.0%	7.4%	4.8%	27.1%	3.1%	100.0%
Winter 2003/04	8.2%	25.0%	33.4%	9.9%	3.9%	13.5%	6.1%	100.0%
Winter 2004/05	5.4%	30.0%	27.4%	8.4%	1.6%	25.4%	2.0%	100.0%
Winter 2005/06	10.4%	25.1%	24.1%	8.9%	3.0%	25.0%	3.7%	100.0%
Cleanliness & tidiness								
Autumn 2002	12.5%	47.2%	17.6%	16.0%	4.6%	0.4%	1.8%	100.0%
Winter 2003/04	11.6%	49.5%	21.4%	10.7%	3.8%	0.0%	3.0%	100.0%
Winter 2004/05	11.5%	54.9%	18.9%	9.8%	3.1%	0.0%	1.7%	100.0%
Winter 2005/06	15.7%	49.6%	18.2%	11.7%	1.9%	1.6%	1.3%	100.0%
Standards of maintenance								
Autumn 2002	22.8%	47.2%	15.5%	8.3%	3.4%	0.4%	2.5%	100.0%
Winter 2003/04	12.5%	54.8%	20.0%	6.6%	1.8%	1.5%	2.8%	100.0%
Winter 2004/05	15.6%	56.6%	17.1%	7.4%	0.8%	0.0%	2.4%	100.0%
Winter 2005/06	16.5%	49.6%	18.4%	7.9%	2.5%	3.6%	1.5%	100.0%

(Weighted base- visit Beacon Country Park most often : Autumn 2002 = 258, Winter 2003/04 = 323, Winter 2004/05 = 242, Winter 2005/06 = 367)

Table 12 : Satisfaction with facilities at Ruff Wood- Comparisons 2002, 2003/04, 2004/05 and 2005/06

	Satisfaction with facilities at Ruff Wood :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Car parking								
Autumn 2002	12.7%	34.8%	27.6%	16.1%	0.8%	4.5%	3.6%	100.0%
Winter 2003/04	8.7%	31.7%	30.1%	15.2%	8.4%	4.2%	1.8%	100.0%
Winter 2004/05	10.3%	43.0%	19.8%	12.9%	5.7%	2.2%	6.3%	100.0%
Winter 2005/06	12.8%	33.1%	19.7%	18.8%	9.7%	3.8%	2.1%	100.0%
Signposts								
Autumn 2002	14.1%	37.1%	33.9%	5.8%	0.3%	4.7%	4.0%	100.0%
Winter 2003/04	11.6%	37.4%	33.4%	7.9%	1.2%	4.2%	4.2%	100.0%
Winter 2004/05	13.6%	38.7%	28.7%	7.5%	2.6%	2.7%	6.1%	100.0%
Winter 2005/06	9.7%	42.7%	24.7%	10.7%	3.7%	4.2%	4.3%	100.0%
Litter bins & dog bins								
Autumn 2002	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Winter 2003/04	15.8%	43.0%	19.2%	13.0%	3.7%	4.7%	0.7%	100.0%
Winter 2004/05	15.7%	41.8%	16.8%	12.8%	4.6%	5.4%	2.8%	100.0%
Winter 2005/06	15.6%	40.6%	17.0%	12.9%	8.1%	2.9%	2.8%	100.0%
Seating								
Autumn 2002	10.2%	30.0%	28.7%	17.0%	5.7%	4.4%	4.0%	100.0%
Winter 2003/04	10.7%	26.9%	33.4%	15.3%	5.1%	4.9%	3.7%	100.0%
Winter 2004/05	11.9%	28.1%	29.5%	18.5%	6.1%	2.7%	3.3%	100.0%
Winter 2005/06	6.5%	34.5%	21.3%	19.8%	8.1%	7.2%	2.6%	100.0%

(Weighted base- visit Ruff Wood most often : Autumn 2002 = 166, Winter 2003/04 = 140, Winter 2004/05 = 133, Winter 2005/06 = 188)

continued overleaf

Table 12 continued

	Satisfaction with facilities at Ruff Wood :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
Access for disabled visitors								
Autumn 2002	4.9%	16.0%	25.2%	19.8%	8.6%	20.6%	4.9%	100.0%
Winter 2003/04	7.3%	18.7%	28.0%	15.4%	7.7%	19.2%	3.8%	100.0%
Winter 2004/05	3.8%	26.9%	32.3%	14.8%	6.4%	12.0%	3.8%	100.0%
Winter 2005/06	3.4%	23.7%	23.7%	10.0%	8.8%	26.5%	3.9%	100.0%
Cleanliness & tidiness								
Autumn 2002	13.3%	46.6%	22.4%	7.7%	6.6%	0.7%	2.6%	100.0%
Winter 2003/04	18.0%	52.0%	15.4%	7.6%	4.3%	1.4%	1.4%	100.0%
Winter 2004/05	14.1%	62.1%	8.8%	6.4%	5.2%	1.4%	2.0%	100.0%
Winter 2005/06	18.4%	49.0%	16.1%	9.1%	4.3%	1.0%	2.0%	100.0%
Standards of maintenance								
Autumn 2002	19.0%	50.1%	12.0%	7.9%	4.8%	2.1%	4.1%	100.0%
Winter 2003/04	21.9%	49.4%	14.8%	8.1%	1.8%	2.6%	1.3%	100.0%
Winter 2004/05	14.6%	57.4%	10.7%	6.9%	4.7%	3.6%	2.0%	100.0%
Winter 2005/06	17.7%	50.9%	14.9%	8.8%	5.2%	1.5%	1.1%	100.0%

(Weighted base- visit Ruff Wood most often : Autumn 2002 = 166, Winter 2003/04 = 140, Winter 2004/05 = 133, Winter 2005/06 = 188)

4. Satisfaction with the Countryside Ranger Service

Panel members who visit the Countryside Sites were then told about the work of the Countryside Rangers who patrol the sites, carry out important maintenance work, organise events and provide information. These members were then asked how satisfied or dissatisfied they were with the following aspects of the Ranger Service at the site they visit most often :

- the Rangers' presence on the site, carrying out patrols
- organising events and walks for the public to attend
- providing information for the public about the sites and events taking place there

It must be noted that these results refer to smaller numbers of panel members and that the margin of error may, therefore, be greater.

Table 13 overleaf show that very similar satisfaction ratings were given to each of the above. Around about two-fifths of members were very or fairly satisfied with each aspect whilst around about half either had no strong opinion or answered "don't know".

The same question was also put to members of the previous Panel during Winter 2004/05 and the results of both surveys are set out in Tables 14a-16a whilst Tables 14b-16b show the members' satisfaction ratings for 2005/06 broken down by age and disability.

The Rangers' presence on the site, carrying out patrols

Table 14a shows a very slight fall in the proportion of members very/fairly satisfied with the Rangers' patrols at the sites - from 39.1% during 2004/05 to 38.5% the following year. The proportions who were uncertain increased from 23.5% to 27.5%.

Table 14b shows significant variation by age in the proportions in 2005/06 very or fairly satisfied with the Rangers' patrols - from 26.7% of members aged 16-24 to 49.5% of those aged 65+. Higher ratings of satisfaction were registered amongst members with a limiting disability than those without (43.0% and 38.2% respectively).

Organising events and walks for the public to attend

Table 15a shows a small increase in the proportion of members who were very/fairly satisfied with the public events and walks organised by the Rangers at the sites- from 40.2% during 2004/05 to 41.6% during 2005/06. There was also a small increase in the proportions who did not know – 23.1% and 28.9% respectively.

Table 15b shows that the proportion of members aged 65+ who were very or fairly satisfied with the public events and walks at the sites was more than double that for members aged 16-24 (50.9% and 20.0% respectively). Higher ratings of satisfaction were registered amongst members with a limiting disability than those without (47.3% and 40.8% respectively).

Providing information for the public about the site and events taking place there

Table 16a shows a slight increase in the proportion of members who were very/fairly satisfied with regard to the Rangers' role in providing information about the site and events - from 39.4% during 2004/05 to 40.3% during 2005/06. There was also a small increase in the proportions who did not know – 19.6% and 24.0% respectively.

Table 16b shows substantial variation in the proportions of members very/fairly satisfied with the provision of information- from 6.7% of members aged 16-24 to 52.7% of those aged 65+. Higher ratings of satisfaction were registered amongst members with a limiting disability than those without (47.8% and 39.4% respectively).

Table 13 : Satisfaction with Ranger Service at Countryside Site visited most often (2005/06)

	Satisfaction with Ranger Service at Countryside Site visited most often :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
The Rangers' presence on the site, carrying out patrols	9.9%	28.6%	23.7%	3.0%	5.1%	27.5%	2.0%	100.0%
Organising events and walks for the public to attend	11.2%	30.4%	21.5%	3.7%	1.7%	28.9%	2.7%	100.0%
Providing information for the public about the site and events taking place there	11.2%	29.1%	23.3%	6.3%	4.0%	24.0%	2.1%	100.0%

(Weighted base- visit Countryside Sites = 743)

Table 14a : Satisfaction with “the Rangers’ presence on the site, carrying out patrols” at Countryside Site visited most often- Comparisons 2004/05 and 2005/06

	Satisfaction with “the Rangers’ presence on the site, carrying out patrols” at Countryside Site visited most often :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
Winter 2004/05	10.1%	29.0%	26.1%	3.7%	4.6%	23.5%	3.0%	100.0%
Winter 2005/06	9.9%	28.6%	23.7%	3.0%	5.1%	27.5%	2.0%	100.0%

(Weighted base- visit Countryside Sites : Winter 2004/05 = 528, Winter 2005/06 = 743)

Table 14b : Satisfaction with “the Rangers’ presence on the site, carrying out patrols” at Countryside Site visited most often- by age and disability (2005/06)

	Satisfaction with “the Rangers’ presence on the site, carrying out patrols” at Countryside Site visited most often :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
Broad age group								
16-24	0.0%	26.7%	33.3%	0.0%	6.7%	33.3%	0.0%	100.0%
25-44	8.7%	26.0%	27.6%	2.4%	7.1%	27.2%	1.2%	100.0%
45-64	10.5%	31.5%	19.8%	5.4%	5.1%	25.3%	2.3%	100.0%
65+	19.8%	29.7%	12.6%	1.8%	0.9%	29.7%	5.4%	100.0%
No response	4.3%	27.7%	34.0%	2.1%	4.3%	27.7%	0.0%	100.0%
Disability								
With a limiting disability	14.0%	29.0%	19.4%	6.5%	6.5%	23.7%	1.1%	100.0%
With a non limiting disability or no disability	9.5%	28.7%	24.2%	2.5%	5.0%	28.0%	2.2%	100.0%
No response	14.3%	0.0%	28.6%	0.0%	0.0%	42.9%	14.3%	100.0%
Total	9.9%	28.6%	23.7%	3.0%	5.1%	27.5%	2.0%	100.0%

(Weighted base- visit Countryside Sites = 743. Age : 16-24 = 75, 25-44 = 253, 45-64 = 257, 65+ = 111, no response = 47 . Disability : with a limiting disability = 94, with a non limiting disability or no disability = 643, no response = 6)

Table 15a : Satisfaction with “organising events and walks for the public to attend” at Countryside Site visited most often- Comparisons 2004/05 and 2005/06

	Satisfaction with “organising events and walks for the public to attend” at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Winter 2004/05	12.3%	27.9%	27.8%	4.1%	2.1%	23.1%	2.6%	100.0%
Winter 2005/06	11.2%	30.4%	21.5%	3.7%	1.7%	28.9%	2.7%	100.0%

(Weighted base- visit Countryside Sites : Winter 2004/05 = 528, Winter 2005/06 = 743)

Table 15b : Satisfaction with “organising events and walks for the public to attend” at Countryside Site visited most often- by age and disability (2005/06)

	Satisfaction with “organising events and walks for the public to attend” at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Broad age group								
16-24	0.0%	20.0%	26.7%	6.7%	0.0%	46.7%	0.0%	100.0%
25-44	7.5%	28.9%	26.5%	4.3%	2.0%	29.6%	1.2%	100.0%
45-64	12.9%	34.8%	19.9%	3.1%	2.7%	23.8%	2.7%	100.0%
65+	22.3%	28.6%	11.6%	1.8%	0.0%	26.8%	8.9%	100.0%
No response	12.8%	34.0%	21.3%	2.1%	2.1%	27.7%	0.0%	100.0%
Disability								
With a limiting disability	17.2%	30.1%	21.5%	4.3%	3.2%	19.4%	4.3%	100.0%
With a non limiting disability or no disability	10.3%	30.5%	21.5%	3.6%	1.4%	30.3%	2.5%	100.0%
No response	20.0%	20.0%	20.0%	0.0%	0.0%	40.0%	0.0%	100.0%
Total	11.2%	30.4%	21.5%	3.7%	1.7%	28.9%	2.7%	100.0%

(Weighted base- visit Countryside Sites = 743. Age : 16-24 = 75, 25-44 = 253, 45-64 = 257, 65+ = 111, no response = 47 . Disability : with a limiting disability = 94, with a non limiting disability or no disability = 643, no response = 6)

Table 16a : Satisfaction with “providing information for the public about the site and events taking place there” at Countryside Site visited most often- Comparisons 2004/05 and 2005/06

	Satisfaction with “providing information for the public about the site and events taking place there” at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Winter 2004/05	11.7%	27.7%	27.4%	7.2%	3.7%	19.6%	2.8%	100.0%
Winter 2005/06	11.2%	29.1%	23.3%	6.3%	4.0%	24.0%	2.1%	100.0%

(Weighted base- visit Countryside Sites : Winter 2004/05 = 528, Winter 2005/06 = 743)

Table 16b : Satisfaction with “providing information for the public about the site and events taking place there” at Countryside Site visited most often- by age and disability (2005/06)

	Satisfaction with “providing information for the public about the site and events taking place there” at Countryside Site visited most often :							
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	Total
Broad age group								
16-24	0.0%	6.7%	46.7%	6.7%	0.0%	40.0%	0.0%	100.0%
25-44	9.8%	29.5%	22.4%	6.3%	7.1%	24.0%	0.8%	100.0%
45-64	11.3%	33.9%	20.2%	8.2%	3.9%	20.2%	2.3%	100.0%
65+	23.2%	29.5%	16.1%	1.8%	0.9%	21.4%	7.1%	100.0%
No response	8.5%	34.0%	25.5%	4.3%	2.1%	25.5%	0.0%	100.0%
Disability								
With a limiting disability	19.1%	28.7%	19.1%	8.5%	4.3%	17.0%	3.2%	100.0%
With a non limiting disability or no disability	10.1%	29.3%	23.6%	6.1%	4.0%	24.8%	2.0%	100.0%
No response	16.7%	0.0%	50.0%	0.0%	0.0%	33.3%	0.0%	100.0%
Total	11.2%	29.1%	23.3%	6.3%	4.0%	24.0%	2.1%	100.0%

(Weighted base- visit Countryside Sites = 743. Age : 16-24 = 75, 25-44 = 253, 45-64 = 257, 65+ = 111, no response = 47 . Disability : with a limiting disability = 94, with a non limiting disability or no disability = 643, no response = 6)

5. Satisfaction with the Countryside Ranger Service at Beacon Country Park and Ruff Wood

Tables 17 and 18 on the following pages show the satisfaction ratings with the Ranger Service at Beacon Country Park and Ruff Wood, the two most popular sites, during Winter 2004/05 and Winter 2005/06.

It should be noted that these breakdowns refer to smaller numbers of Panel members and that the margin of error may therefore be greater.

Beacon Country Park

During 2005/06 the Ranger Service at Beacon Country Park received higher satisfaction ratings than at the Countryside Sites overall. Just over half of members visiting Beacon Park were very or fairly satisfied with each aspect compared with around two-fifths of those overall.

Table 17 shows that the Rangers' patrols at Beacon Park received slightly higher satisfaction ratings during 2005/06 compared with the previous year (53.2% and 51.3% respectively very/fairly satisfied) as did their role in providing information (51.0% and 50.5% respectively). Satisfaction with regard to the organised events and walks at the Park fell slightly between 2004/05 and 2005/06 from 55.2% to 54.5%.

Ruff Wood

During 2005/06 the Ranger Service at Ruff Wood received lower satisfaction ratings than at the Countryside Sites overall. Around a quarter of members visiting Ruff Wood were very or fairly satisfied with each aspect compared with about two-fifths of those overall.

Table 18 shows that the Rangers' patrols at Ruff Wood received lower satisfaction ratings during 2005/06 compared with the previous year (24.7% and 26.8% respectively very/fairly satisfied). This also applied to their role in providing information (26.5% and 29.2% respectively). There was no change in satisfaction levels with regard to the organised events and walks at the Wood - 25.9% during both surveys.

Table 17 : Satisfaction with Ranger Service at Beacon Country Park- Comparisons 2004/05 and 2005/06

	Satisfaction with Ranger Service at Beacon Country Park :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
The Rangers' presence on the site, carrying out patrols								
Winter 2004/05	16.3%	35.0%	22.5%	3.3%	2.2%	18.7%	1.9%	100.0%
Winter 2005/06	12.9%	40.3%	20.9%	1.9%	2.1%	20.9%	1.1%	100.0%
Organising events and walks for the public to attend								
Winter 2004/05	18.8%	36.4%	19.7%	4.2%	0.3%	18.8%	1.9%	100.0%
Winter 2005/06	17.3%	37.2%	18.0%	2.7%	0.3%	22.6%	1.9%	100.0%
Providing information for the public about the site and events taking place there								
Winter 2004/05	16.6%	33.9%	21.8%	9.2%	1.8%	14.8%	1.9%	100.0%
Winter 2005/06	15.6%	35.4%	20.9%	7.4%	2.7%	17.0%	1.1%	100.0%

(Weighted base- visit Beacon Country Park most often : Winter 2004/05 = 242, Winter 2005/06 = 367)

Table 18 : Satisfaction with Ranger Service at Ruff Wood- Comparisons 2004/05 and 2005/06

	Satisfaction with Ranger Service at Ruff Wood :							Total
	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No response	
The Rangers' presence on the site, carrying out patrols								
Winter 2004/05	2.8%	24.0%	27.2%	5.6%	5.6%	30.8%	4.1%	100.0%
Winter 2005/06	4.6%	20.1%	27.3%	3.6%	8.4%	32.6%	3.4%	100.0%
Organising events and walks for the public to attend								
Winter 2004/05	6.4%	19.5%	32.2%	6.1%	3.0%	30.0%	2.8%	100.0%
Winter 2005/06	2.6%	23.3%	30.1%	6.1%	4.0%	29.4%	4.6%	100.0%
Providing information for the public about the site and events taking place there								
Winter 2004/05	7.5%	21.7%	28.0%	9.8%	3.0%	27.1%	2.8%	100.0%
Winter 2005/06	3.1%	23.4%	32.3%	5.2%	5.7%	26.1%	4.3%	100.0%

(Weighted base- visit Ruff Wood most often : Winter 2004/05 = 133, Winter 2005/06 = 188)

6. Awareness of Countryside Ranger Service

Finally, ALL members were asked if, before reading the questionnaire, they had been aware of the work of the Countryside Rangers.

A similar question was put to previous Panel members both during Winter 2003/04 and Autumn 2001 and Table 19 below compares the responses of all three surveys.

More than half of members - 54.3%- in 2005/06 had been aware of the Ranger Service before reading the questionnaire. This proportion is a significant increase on that during 2001 (38.7%).

Table 19 : Awareness of Countryside Ranger Service- Comparisons 2001, 2003/04 and 2005/06

	Awareness of Countryside Ranger Service :		
	Autumn 2001	Winter 2003/04	Winter 2005/06
Yes	38.7%	50.3%	54.3%
No	56.0%	42.4%	42.2%
No response	5.3%	7.3%	3.6%
Total	100.0%	100.0%	100.0%

(Weighted base- completing survey : Autumn 2001 = 1282, Winter 2003/04 = 986, Winter 2005/06 = 1166)

Table 20 overleaf shows the responses for Winter 2005/06 broken down by age, gender, disability and area of residence. It must be noted that these breakdowns refer to smaller numbers of panel members and that the margin of error may therefore be greater.

Awareness of the Countryside Ranger Service varied significantly, particularly by age. For example, 63.9% of members aged 45-64 had been aware of the Service compared with only 27.1% of younger members aged 16-24. A relatively high proportion of members living in Skelmersdale/Up Holland (61.9%) as well as those with a limiting disability (60.5%) had been aware of the Ranger Service before reading the questionnaire. There was hardly any variation by gender.

Table 20 : Awareness of Countryside Ranger Service- by age, gender, disability and area of residence (2005/06)

	Awareness of Countryside Ranger Service :			
	Yes	No	No response	Total
Broad age group				
16-24	27.1%	65.1%	7.8%	100.0%
25-44	51.6%	47.0%	1.4%	100.0%
45-64	63.9%	33.5%	2.6%	100.0%
65+	61.2%	32.4%	6.4%	100.0%
No response	45.1%	51.2%	3.7%	100.0%
Gender				
Male	55.0%	41.5%	3.5%	100.0%
Female	53.6%	42.7%	3.7%	100.0%
Disability				
With a limiting disability	60.5%	35.8%	3.7%	100.0%
With a non limiting disability or no disability	53.2%	43.2%	3.6%	100.0%
No response	60.0%	40.0%	0.0%	100.0%
Area of residence				
Skelmersdale/Up Holland	61.9%	34.9%	3.2%	100.0%
Ormskirk/Aughton & Western Parishes	50.1%	46.7%	3.2%	100.0%
Northern Parishes	51.2%	44.5%	4.3%	100.0%
TOTAL	54.3%	42.2%	3.6%	100.0%

(Weighted base - completing survey = 1166. Age : 16-24 = 129, 25-44 = 351, 45-64 = 385, 65+ = 219, no response = 82. Gender : male = 539, female = 627. Disability : with a limiting disability = 162, with a non-limiting disability or no disability = 998, no response = 6. Area of residence : Skelmersdale/Up Holland = 374, Ormskirk/Aughton & Western Parishes = 402, Northern Parishes = 390)

