

Coronation Park, Ormskirk 2008 Residents Survey – Results



What was the 2008 Residents Survey?

Each year the Council conducts a survey of 2500 residents local to Coronation Park – this is also available to park visitors upon request. The survey is split into 6 main sections; Your Feedback, Your Ideas, Your Priorities, Your Safety, Your Events and Your Involvement. This is designed to find out what participants think about the park, why they use the park or why they do not, and how they would like to see the park managed over the following 12 months.

Last year's results?

In 2008 254 residents and visitors completed the survey compared to 173 in 2007. The responses have been summarised using the 6 sections mentioned above: -

Your Feedback

Overall respondent feedback was complimentary about Coronation Park and the majority of the park's features were rated better than average. Once more the formal areas were preferred to the informal areas of the park, with some seeing the more secluded areas as having a perceived security risk. Raising the profile of the park's Ranger Service needs to be a priority this year with a significant number of respondents stating that they were unaware of the service and its work.

Your Ideas

When it came to events the majority of respondents seemed content to expand on the existing programme, particularly with regard to musical events and fun days. The success of the 2008 summer programme was evident and respondents seemed keen that we build on that success during 2009.

When asked to name a feature/facility that they would like to add or change within the park respondents offered up a wide variety of different suggestions. The most popular features wanted were a Café near the duck pond and a Boating Lake on Churchfields. Respondents would also like to see more investment in the park's play areas particularly focused on younger children. Many respondents would like to see improvement works carried out in the woodland walk as it is perceived by some as being under-managed.

Your Priorities

Despite the recent works the duck pond still merited the allocation of most resources per respondent on average. The younger children's play area was given the 2nd largest allocation with many respondents commenting that the play area was outdated and old-fashioned compared to the older children's area. People would also like to see play provision for toddlers within the park. The park's toilets were also seen as a priority of respondents with a significant number stating that they would like to see improvements.

Your Safety

As a whole the sense of security of people visiting the park has increased over the past 12 months. People still appear to feel less secure in the informal areas of the park where they are out of sight of the park's CCTV cameras. A significant number of respondents cited groups of youths as the main reason for their insecurity.

Your Events

Feedback was excellent from those respondents that answered this section of the questionnaire with the majority of respondents rating the events as excellent.

Your Involvement

Respondents were asked whether or not they would like to receive information about different aspects of the park and its management. There are now 152 people on the park's contact database with 84 of these interested in becoming involved in the management of the park.

What do we do with the results?

The results from this survey have been analysed and compiled into a detailed report that will be considered when shaping the park's management and maintenance plans. Where financially and practically possible improvements will be made within the park in line with the suggestions and feedback received from respondents.

Outcomes for 2009

- The Park Ranger will be based in the park's Bowling Green Pavilion on a seasonal basis to improve accessibility for park visitors.
- Work will be undertaken to further improve the duck pond.
- Funding will be sought to install pathways and CCTV in the Churchfields area of the park.
- Information will be more readily available regarding the management of the informal areas of the park.
- New entrance features will be developed in the park.
- Catering facilities for the park will be investigated further
- Restoration works will be continued in the woodland walk area of the park.

Further Information

More detailed information on the 2007 and 2008 surveys is available from Chris Horsfall, Park Ranger on 01695 595147 or chris.horsfall@westlancsdc.gov.uk

The 2009 surveys for Coronation Park will be distributed from 1st October 2009. Your feedback on the park is valuable to us and we would welcome your views on present and future facilities.